



ISS-USA Repatriation Services

The United States Repatriation Program was established in 1935 under Section 1113 of the Social Security Act. The program assists U.S. citizens returning from foreign countries because of destitution, war or threat of war, illness, natural disasters, or medical disasters. International Social Service-USA (ISS-USA) is the grantee for the Department of Health and Human Services, Administration for Children and Families, Office of Human Services Emergency Preparedness and Response' U.S. Repatriation Program.

The U.S. Repatriation Program may provide for and cover the basic needs of medical care, mental health counseling, temporary shelter, transportation, and other goods and services necessary for your health and welfare for up to 90 days upon arrival in the United States. To initiate a request for services, submit the Emergency and Group Processing Form RR-01. If needed, please use the link provided to download the form:

https://www.acf.hhs.gov/sites/default/files/ohsepr/rr_01_emergency_and_group_processing_form_092519_ss_fillable.pdf

The U.S. Repatriation Program services are not an entitlement or a grant, but rather **a loan repayable to the U.S. Government**. In order to be eligible for this program, it must be established that necessary services or assistance are unavailable to the requesting individual via any alternative services.

If you require assistance through the U.S. Repatriation Program, please email USCitzReturn@iss-usa.org or call 1-800-458-6124.

In order for ISS-USA to provide you with repatriation services, **you must also sign the Privacy and Repayment Agreement Form RR-05**. If needed, please use the link provided to download the form:

https://www.acf.hhs.gov/sites/default/files/ohsepr/rr_05_privacy_and_repayment_agreement_form_final_92719.pdf

For more information about ISS-USA services go to: ISS-USA.org or <http://iss-usa.org/emergency-repatriation-covid-19/>